

## Welcome to a “World of Opportunities” at Queen’s University

Opportunity is knocking in the Limestone City of Kingston, Ontario, as we welcome you to the 2019 CUBA Conference. The agenda is packed with opportunities to learn more about our ever-changing world, and how universities can adapt to the evolving expectations of numerous stakeholders.



Our team at Sodexo has been nourishing Queen’s University students, guests, and faculty for over 40 years. The 2019 CUBA Conference is our opportunity to welcome delegates with extra culinary flare.

We look forward to serving our “Picture Perfect Cookies” at the Welcome Reception at the Agnes Etherington Art Centre (AEAC). And as sponsor of Friday’s Gala at the Isabel Bader Centre for the Performing Arts, we’ll present our Cocktail Dînatoire, our chef’s unique creations of bite-size delectables.

Food and facilities management are just a couple of the over 100 Quality of Life Services we deliver. We take great pride in nourishing students and providing them with a home away from home so they can focus on learning, in much the same way as governance professionals support university boards, which focus on making the best decisions for the institutions students attend.

“Our business is about raising the Quality of Life for everyone. And that means listening to the needs of our clients today, so we can anticipate their needs of tomorrow,” says Suzanne Bergeron, President Sodexo Canada. “Our overarching purpose is to improve the communities we serve.”

We operate at 230 locations across Canada, serving over a dozen cultural and linguistic groups in urban, rural and remote areas. Our reach is broad and our actions can have big impact.

The annual “Disabilities Mentoring Day” in Kingston gives us an opportunity to promote the value of employing people with disabilities. We know firsthand that workforce engagement, performance, innovation and client satisfaction all improve when we include talent of all abilities.

We know that university boards and students care about our planet and we use every natural resource wisely and respectfully. We know that food is our biggest source of waste. We have committed to reducing our global food waste by 50 per cent by 2025. We take small, everyday actions -- like more waste sorting, composting, and eliminating single use plastics -- to make a lasting impact.



*Dolphin Mentoring Day, Nov 2018*



Last September, we made a commitment to eliminate plastic straws at Queen’s University and across all our North American sites. We provide paper straw options for those who need them.

We anticipate this will divert over 280,000 straws from recycling and

waste streams this academic year.





*Rustic Roots, Plant-Based Station*

Sodexo is committed to continue exploring and experimenting with new offerings. Technology will help us. More importantly, people will guide us.

We look forward to welcoming you to the 2019 CUBA conference and to meeting you in person at the Friday evening gala.